White Paper

State of Security

TRUSTED
FAMILY

Secure Authentication

Winner of the "Best Security Solution" at the Private Asset Management Awards, Trusted Family puts security at the heart of everything we do.

We have made quite a few advancements in our security posture and here are some highlights.

Two-Factor Authentication

Our Two-Factor Authentication System is now simpler and stronger:

- Set it up with ease: Administrators can **ask a member to set up two-factor authentication** in just one click!
- At any time: Administrators can now request to set up two-factor authentication when sending platform invitations.
- Or let members choose: Members can **set up (and reset) two-factor authentication** on their own via the 'Account' tab on their profile.

- Always have a backup plan: Every member will have recovery tokens in case they can't log in. If a member loses a token, Administrators can help by **generating a one time token**.

Reinforced Authentication Credentials

To improve the security of your account we no longer accept new passwords that are common or compromised.
When allowing users to set / update their passwords, we now validate the password against thousands of commonly used passwords and verify that it hasn't been compromised in known data leaks.
Would you like to **update your password now**?
Administrators could also **ask members** to renew their passwords.

Security Enhancements

Other Security Enhancements

To give you a more reliable view of your community's interactions, we improved tracking and reports on the **statistics page**. Not only that, we have also improved our internal error reporting, improving the overall stability of the platform.
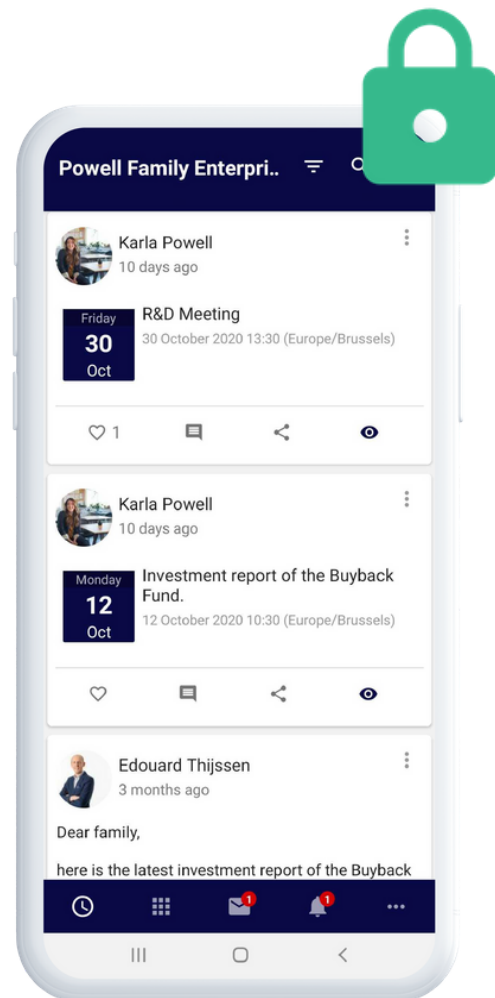
Preempting Microsoft's farewell to Internet Explorer 11, we have already stopped supporting it.

Besides routinely and systematically addressing scores of common vulnerabilities and exposures, we have also increased the safety of your data by **improving the security of cookies**. We also now route services (like anonymised statistics and error reporting) through a proxy in our control enhancing the safety of the device that hosts client data.

Security is ongoing and we are committed to the continuous improvement of our posture. We routinely contract CREST-accredited experts to conduct network infrastructure penetration testing as well as (web and mobile) application vulnerability assessments.

The annual assessment for 2020 was contracted to and completed by Schillings International LLP.

Should you have any questions or clarifications, our security team is always available at **security@trustedfamily.net.**

Trusted Family employs gold-standard best practices for securing all user information, data, and documents, to put your security at the forefront of our business.

http://www.trustedfamily.com

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